

CHIEF'S REPORT

MENOMONEE FALLS FIRE DEPARTMENT

Third Quarter 2024



OVERVIEW

Statistics and Trends

Considerations & Operational Needs

- Culture Assessment - Outcome
- Guiding Statements
- Training
- Tools and Tech

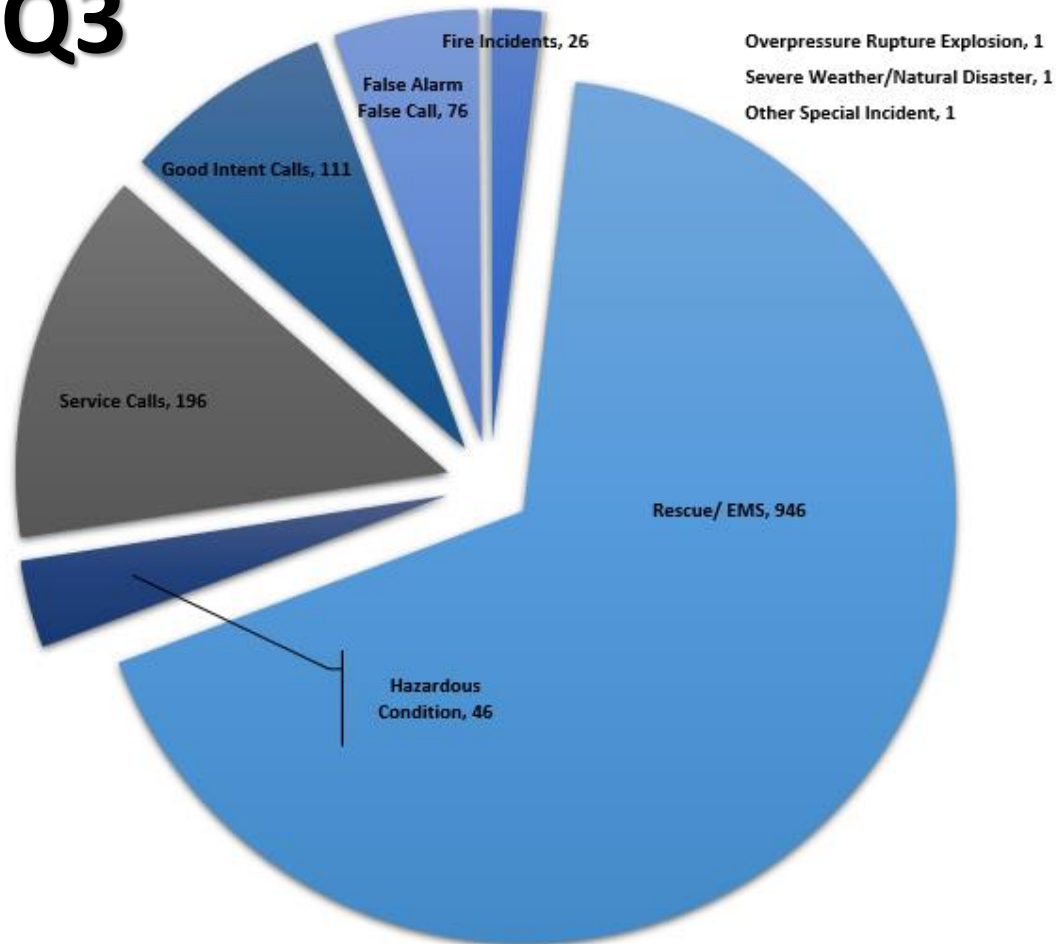
Projects and Programs

Upcoming Events/ Announcements

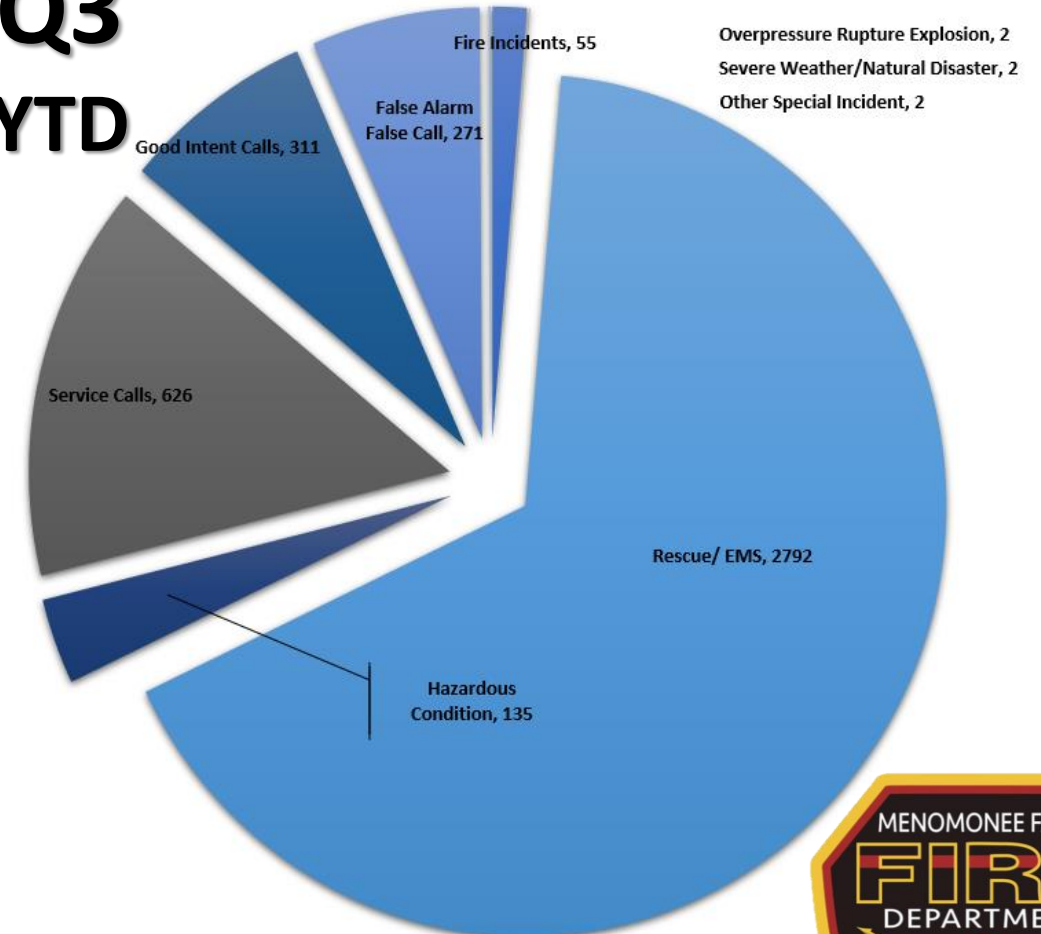


STATISTICS AND TRENDS

Q3



Q3 YTD



STATISTICS AND TRENDS

NFIRS Incident Type by Category	Last Month	This Month	This Month Last Year	This Year to date	Last Year to Date	+/- Last Year
TOTAL-FIRE INCIDENTS	12	9	4	55	54	+1
TOTAL-OVERPRESSURE, RUPTURE, EXPLOSION, OVERHEAT INCIDENTS (No Fire)	0	1	0	2	2	0
TOTAL-RESCUE & EMS INCIDENTS	298	282	309	2792	2748	+44
TOTAL-HAZARDOUS CONDITION INCIDENTS (No Fire)	24	10	7	135	90	+45
TOTAL-SERVICE CALLS	72	59	55	626	549	+77
TOTAL-GOOD INTENT CALLS	39	28	39	311	312	-1
TOTAL-FALSE ALARM & FALSE CALL INCIDENTS	30	22	29	271	283	-12
TOTAL-SEVERE WEATHER & NATURAL DISASTER	0	0	0	2	0	+2
TOTAL-SPECIAL INCIDENT TYPE	0	0	0	2	2	0
TOTAL-OTHER INCIDENT TYPE	0	0	0	0	0	0
TOTAL-ALL INCIDENTS	475	411	443	4196	4040	156

TOTAL MFFD



CULTURE ASSESSMENT

Report Addressed Things To:

- Continue - Keep
- Change - Start
- Cancel - Stop
- Create - Start
- Celebrate



CULTURE ASSESSMENT

Organizational Goals (Things to Create):

- Celebrate Wins
- Set Employees Up for Success
- Limit Condescension by Implementing Equal Accountability
- Provide Consistent Leadership Development
- Strengthen Communication
- Implement a Department Campaign Plan



GUIDING STATEMENTS

CORE VALUES

COMPETENCE

Furthering knowledge through education and preparedness.

CONFIDENCE

Applying skills accurately in adverse conditions.
Without hesitation.

DEDICATION

Constant improvement through a consistent effort.

INTEGRITY

A determined expectation to always do what is right.
Establish and maintain trust.

RESPECT

For your community... for your team... for yourself.
Give it, Earn it (everyday).



GUIDING STATEMENTS

MISSION STATEMENT

Provide excellent service
in emergency medicine, fire protection, and public education.

Prioritize professionalism and training
to promote ability and expertise.

Harness leadership at all levels
to utilize organizational strength- from every member.

Ensure the safety of our community
through readiness, response, and risk management.



GUIDING STATEMENTS

VISION

We **pledge a progressive mindset** that utilizes technique, technology, training, and teamwork to advance our department and our profession. We will constantly develop our approach to serve the needs of the communities we serve.

We will honor the past and embrace the future by recruiting and supporting members who strive to **EXCEED EXPECTATION EVERYDAY.**

Through high-quality, dependable service, we will advance our standing within our industry and become an example for others to follow. **Devoted to give our best... to get the best... to be the BEST.**



GUIDING STATEMENTS

INCLUSION STATEMENT

Menomonee Falls Fire and EMS fosters teamwork by recognizing the value of unique perspectives. We believe that:

Diversity fuels organizational and individual **success**

Equity supports **access** and **opportunity**

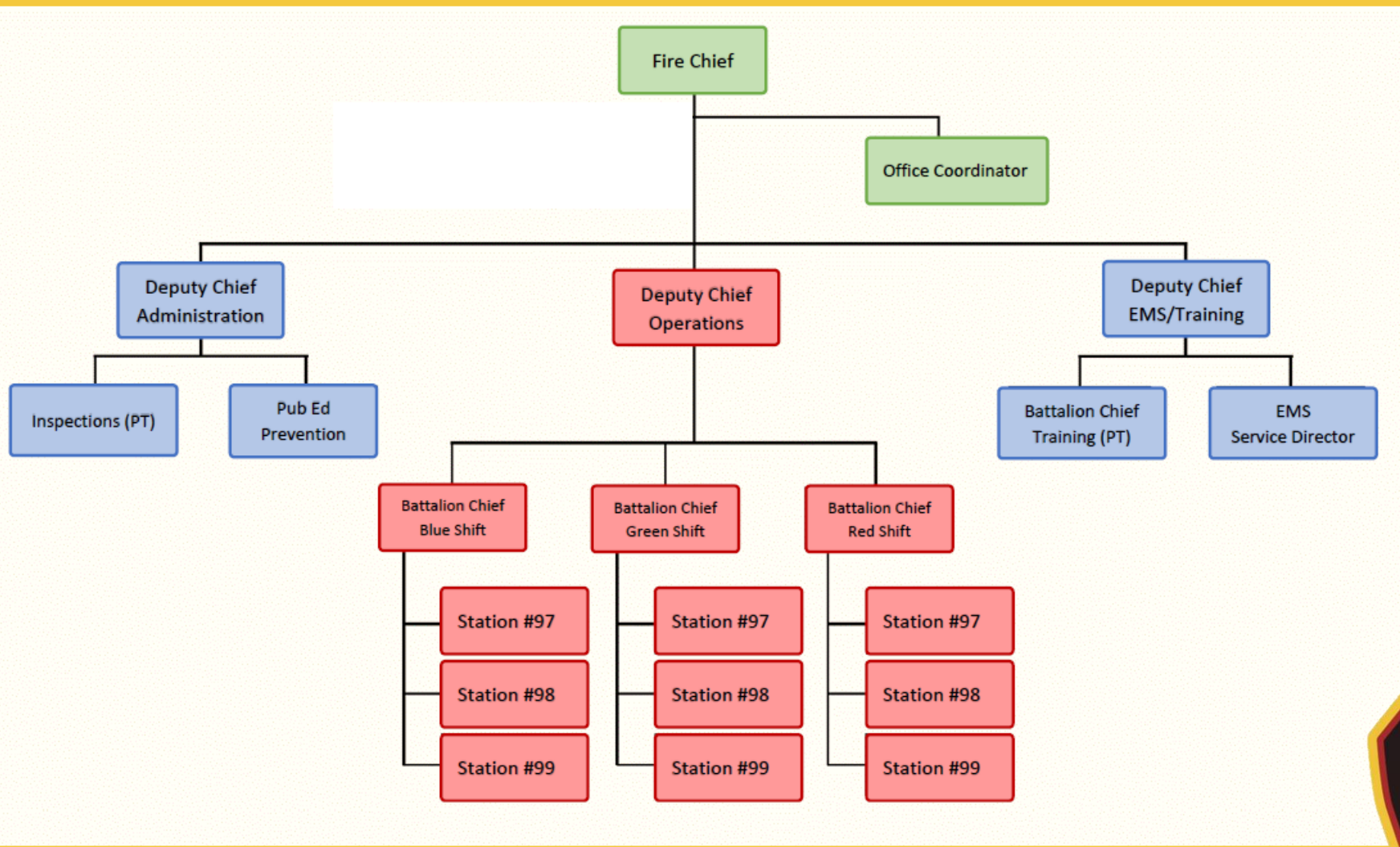
Inclusion drives **innovation**, and...

Together we thrive

“All Together, All In”



CURRENT ORG CHART



STAFFING REQUIREMENTS



The Fire Chief's Handbook

Fire Engineering, 6th Edition

The ability to meet community expectation is regulated by staffing, not workload.

Supervisory limits – effective management

- Task dependent – normal span of control is 1 supervisor : 5-6 firefighters.
- Allows appropriate division of labor, communication – through chain of command
- Company officer tasks improve accountability and readiness/training



Managing Fire and Emergency Services

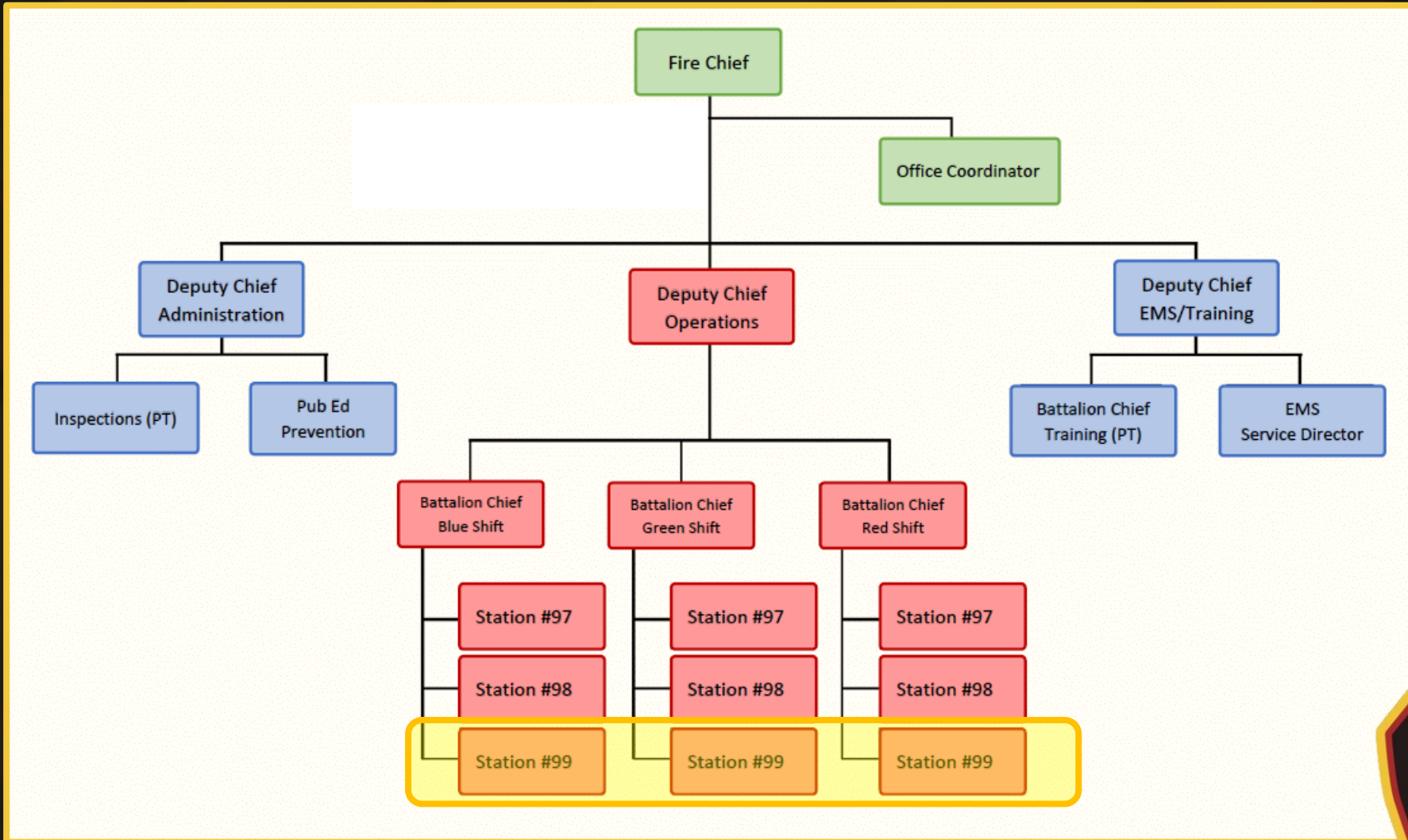
ICMA Green Book, 2018 Print Edition

Organizational arrangements provide consistent managerial presence and oversight...

- Each fire company is under the command of a company officer
- Fire stations in contiguous areas are grouped into battalions under a BC
- Company Officers report to the BC



CURRENT ORG CHART



STAFFING/OPS PRIORITIES

Building a Career Base - Supervision:

- **Longevity** of career staff –vs- part-time firefighters.
- Implement **training strategy**, at shift level.
- **Increased Accountability** for Firefighters and C.O.
- **Delegation of work/ Span of Control** with realistic timelines for time-sensitive activities.
- **Create leadership, career development, mentorship, and succession planning opportunities.**



TRAINING

INDIVIDUAL	COMPANY	TRAINING DIVISION
EMS	EMS	Training BC
<ul style="list-style-type: none">• Case Review• Stress First Aid	<ul style="list-style-type: none">• Respiratory/Airway• iSimulate Scenarios• Active Assailant - RTF	<ul style="list-style-type: none">• MSA G1 – SCBA Written• Come-A-Long• Vehicle Extrication• Fire Blanket• Part-Time Recruit Academy• Phase I & II Paramedic Training• Part-Time EMT Ride Along• Phase II Fire Training
FIRE	FIRE	
<ul style="list-style-type: none">• MSA (SCBA) Review• S.L.I.C.E.R.S. Video	<ul style="list-style-type: none">• Aerial Water Tower/Bucket• Rural Water Supply• MSA Rapid Intervention Pack• Make-Up Training	



TOOLS AND TECH



PROJECTS

BUDGET AND RECORDS MANAGEMENT

[illegible]

EPR FIREWORKS

DASHBOARD HYDRANTS PROPERTIES INCIDENTS EPCR INVENTORY BI MAP VIEW TRAINING

Dashboard Reports & Queries Maps Charts Report Generator Favorites

Incidents Map

- 0 FIRE
- 0 EMS
- 0 FALSE ALARM
- 0 OTHER
- 0 TOTAL

Completed Ongoing

90th Percentile Response Time (Alarm-> First Unit Arrive)

Officer's Pre Incident Plans

Incidents by Stations

Analysis by Incident Type (Exposure 0)



PROJECTS

PEER SUPPORT – EMPLOYEE ASSISTANCE



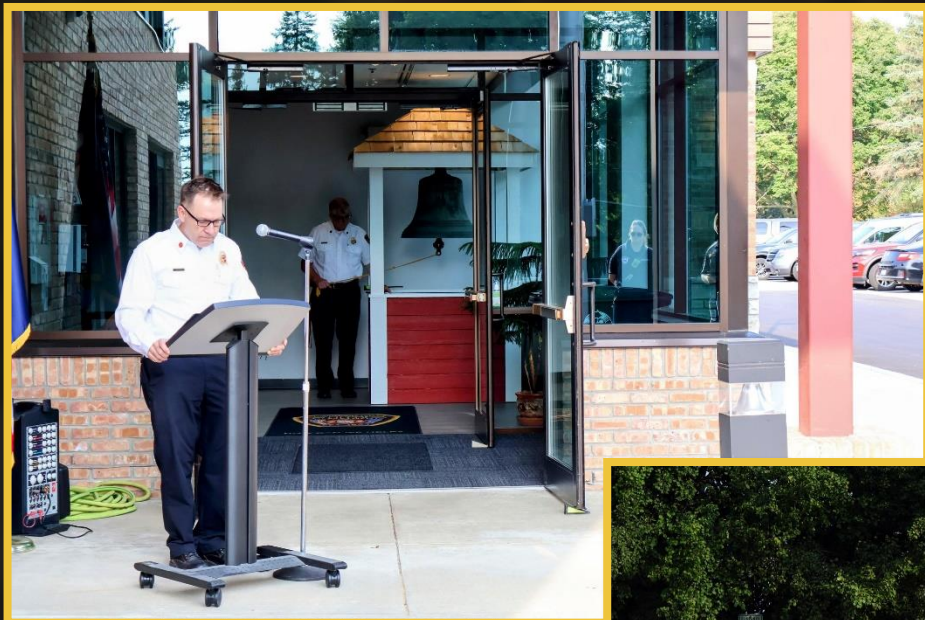
PROGRAMS



MFFD Citizen Fire & EMS Academy



EVENTS



ANNOUNCEMENTS

FIRE PREVENTION WEEK – OPEN HOUSE

**2024
OPEN
HOUSES** **Free!**



Station 98

N84W18989 Menomonee Ave

Oct. 12

9 a.m. – noon

Features

- Extrication demo
- Mobile Integrated Health (MIH)
- Survive Alive trailer

MFFD is holding a food drive at all three open houses. Please consider bringing non-perishable food items for the Falls Area Food Pantry.



**SMOKE
ALARMS**



**Make Them
WORK
For You!™**

FIRE PREVENTION WEEK™

fpw.org

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Install



Test



Replace



QUESTIONS?

