



2017 Consumer Confidence Report

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LANNON WATER UTILITY

Water System Information

We're pleased to present to you the Annual Quality Water Report for 2017. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. **We are committed to the quality of your water and are pleased to report that our drinking water is safe and meets Federal and State requirements.**

If you have questions about this report please contact CTW Corporation at (262) 253-6613. Should you have questions concerning your water utility in general, please contact Brenda Klemmer, Lannon Village Clerk at 262-251-7690.

Health Information

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's safe drinking water hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune systems disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbial contaminants are available from the Environmental Protection Agency's safe drinking water hotline (800-426-4791).

Source(s) of Water

Source ID	Source	Depth (in feet)	Status
2	Groundwater	340	Active

To obtain a summary of the source water assessment please contact, CTW Corporation - Attn: Tim Cummins at (262) 253-6613.

Educational Information

The sources of drinking water, both tap water and bottled water, include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally- occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff and septic systems.
- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which shall provide the same protection for public health.

Definitions

Term	Definition
AL	Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Level 1 Assessment	A Level 1 assessment is a study of the water system to identify potential problems and determine, if possible, why total coliform bacteria have been found in our water system.
Level 2 Assessment	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine, if possible, why an E. coli MCL violation has occurred or why total coliform bacteria have been found in our water system, or both, on multiple occasions.
MCL	Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
MCLG	Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
MFL	million fibers per liter
MRDL	Maximum residual disinfectant level: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MRDLG	Maximum residual disinfectant level goal: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
mrem/year	millirems per year (a measure of radiation absorbed by the body)
NTU	Nephelometric Turbidity Units
pCi/l	picocuries per liter (a measure of radioactivity)
ppm	parts per million, or milligrams per liter (mg/l)
ppb	parts per billion, or micrograms per liter (ug/l)
ppt	parts per trillion, or nanograms per liter
ppq	parts per quadrillion, or picograms per liter
TCR	Total Coliform Rule
TT	Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.

Detected Contaminants

Your water was tested for many contaminants last year. We are allowed to monitor for some contaminants less frequently than once a year. The following tables list only those contaminants which were detected in your water. If a contaminant was detected last year, it will appear in the following tables without a sample date. If the contaminant was not monitored last year, but was detected within the last 5 years, it will appear in the tables below along with the sample date.

Disinfection Byproducts

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2017)	Violation	Typical Source of Contaminant
HAA5 (ppb)	D-1	60	60	3	3		No	By-product of drinking water chlorination
TTHM (ppb)	D-1	80	0	35.2	35.2		No	By-product of drinking water chlorination

Inorganic Contaminants

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2017)	Violation	Typical Source of Contaminant
ARSENIC (ppb)		10	n/a	1	1		No	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes
BARIUM (ppm)		2	2	0.120	0.120		No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
CADMIUM (ppb)		5	5	0.1	0.1		No	Corrosion of galvanized pipes; Erosion of natural deposits; Discharge from metal refineries; runoff from waste batteries and paints
CHROMIUM (ppb)		100	100	1	1		No	Discharge from steel and pulp mills; Erosion of natural deposits
FLUORIDE (ppm)		4	4	0.2	0.2		No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
NICKEL (ppb)		100		8.1000	8.1000		No	Nickel occurs naturally in soils, ground water and surface waters and is often used in electroplating, stainless steel and alloy products.
NITRATE (N03-N) (ppm)		10	10	1.14	1.14		No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
SELENIUM (ppb)		50	50	2	2		No	Discharge from petroleum and metal refineries; Erosion of natural deposits; Discharge from mines
SODIUM (ppm)		n/a	n/a	51.10	51.10		No	n/a

Contaminant (units)	Action Level	MCLG	90th Percentile Level Found	# of Results	Sample Date (if prior to 2017)	Violation	Typical Source of Contaminant
COPPER (ppm)	AL=1.3	1.3	0.0918	0 of 5 results were above the action level.		No	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
LEAD (ppb)	AL=15	0	3.68	0 of 5 results were above the action level.		No	Corrosion of household plumbing systems; Erosion of natural deposits

Radioactive Contaminants

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2017)	Violation	Typical Source of Contaminant
RADIUM, (226 + 228) (pCi/l)		5	0	1.5	1.5	7/28/2014	No	Erosion of natural deposits

Other Compliance

Monitoring and Reporting Violations

Description	Contaminant Group	Sample Location	Compliance Period Beginning	Compliance Period Ending
Chem M/R - Reg - No Regular samples	Inorganic Contaminants	2	1/1/2017	9/30/2017

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During the compliance period noted in the above table, we did not complete all monitoring or testing for the contaminant(s) noted. Due to an error at the lab, testing for chloride was missed when our Inorganics sample was run. This should have been completed by September 30, 2017 but was not. On November 8, 2017 the Department of Natural Resources notified us that they had received the chloride result. The requirement has been completed but it is still considered late. Lannon Water Utility has returned to compliance with this sample. The chloride found in your drinking water does not have an effect on health, only on the aesthetic quality. Following is the result for that sample.

Contaminant (units)	Site	MCL	MCLG	Level Found	Range	Sample Date (if prior to 2017)	Violation	Typical Source of Contaminant
CHLORIDE (mg/l)			n/a	100	100		No	Natural deposits

Information on Monitoring for Cryptosporidium and Radon

Our water system did not monitor our water for cryptosporidium or radon during 2016. We are not required by State or Federal drinking water regulations to do so.

Additional Health Information

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Lannon Water Utility is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/safewater/lead.

Public Health Implications – Sodium

High levels of sodium in drinking water do not pose a health threat to most people. Sodium in drinking water is usually a small source of the sodium in a typical diet. The Food and Nutrition Board of the National Research Council recommends that most healthy adults need to consume at least 500 mg of sodium per day, and that sodium intake should be limited to no more than 2,400 mg per day. A Food and Drug Administration publication states that most American adults eat between 4,000 and 6,000 mg of sodium per day. However, for persons on a physician-prescribed low sodium or “no salt diet”, the US EPA, the American Heart Association, and the Wisconsin Department of Health Services recommend that sodium levels not exceed 20mg/L in drinking water. If your supply has greater than 20 mg/L and you are on a salt restricted diet, using bottled water for drinking and food preparation will address your exposure. Sodium does not evaporate from the water and is not absorbed through the skin in significant quantities. It is not necessary to find alternative sources of water for non consumptive uses of your water, such as washing and bathing. For more information about sodium in drinking water, contact your local health department or the Wisconsin Department of Health Services at (608) 266-1120.

We work hard to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children’s future.